

## **Guarantee**

## § 1 Relation to Statutory Warranty Provisions and to National Law

In case of a defect already existing by the time of delivery the customer has statutory rights according to §§ 437 et sqq. German Civil Code (BGB). These statutory warranties shall not be limited by this guarantee but will remain valid unrestrictedly, no matter whether the guarantee case occurs or the customer makes use of the guarantee. Thus, the guarantee represents an additional performance promise that exceeds the statutory provisions but does not replace them. The guarantee conditions by Whitepeaks Dentals Solutions GmbH are applicable as far as the respective national law with regard to the terms of the guarantee does not conflict.

## § 2 Guaranteed Performance

This guarantee is only applicable to the following zirconium products: Copran Zirconium Group In case of guarantee customer will receive replacement of enough material (Zirconium/Zirconium blanks) to reproduce the defect construction.

### § 3 Guarantee Period

Whitepeaks Dental Solutions GmbH warrants customer a lifelong guaranteeaccording to the guarantee conditions below.

#### § 4 Guarantee Conditions

Whitepeaks Dental Solutions GmbH only grants the guarantee provided that customer attains to the following conditions:

- The wall thickness must not fall below 0,5mm for anterior teeth and 0,6mm for posterior teeth.
- The joint area between interconnected anterior teeth must not fall below 8 square millimeters.
- The joint area between an anterior tooth and a pontic must not fall below 10 square millimeters.
- The joint area between two interconnected posterior teeth must not fall below 10 square millimeters.
- The joint area between two interconnected anterior pontics must not fall below 10 square millimeters.
- The joint area between a posterior tooth and a pontic or two interconnected posterior pontics must not fall below 13 square millimeters.
- The cross section area for a bar construction must not fall below 15 square millimeters. Extension bars are not covered by this warranty.

These figures apply for the dimensions after the final sintering procedure.

The instruction for use for our materials, which customer receives with product or can download at our website http://www.white-peaks-dental.com/downloads.php, has to be followed and must only be colored with our zirconium coloring liquid Copran Color Group.

# § 5 Additional Terms

Any claims derived from this guarantee terms will prescribe one year after guarantee case. Further guarantee claims, especially for damage and loss, no matter of what sort, that occurs due to guarantee object or through its use, (especially consequential damages) are excluded.

## § 6 Claims

In case of guarantee, the faulty part has to be sent to Whitepeaks Dental Solutions GmbH for assessment. Customer has to provide Whitepeaks Dental Solutions GmbH with the lot number the part was milled from and the number of the purchase invoice.

# § 7 Guarantor

Guarantor is
Whitepeaks Dental Solutions GmbH
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